

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**

**C. G. No: 101/2019-20/Tirupati Circle**

**Present**

Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Dr. R. Surendra Kumar

**Chairperson**  
**Independent Member**

**Between**

K..Narendra Babu,  
Diguvamagam,  
Tavanampalli (M),  
Chittoor Dist.

**Complainant**

**AND**

1. Assistant Executive Engineer/Aragonda  
2. Deputy Executive Engineer/Paipalle  
3. Executive Engineer/O/Chittoor Rurals

**Respondents**

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**ORDER**

- 1) The case of the complainant is that he is having 1 acre of land in Sy. No.32 The electricity service connection for 5 HP motor is in the name of his father K. Narayana Swamy. The Distribution Transformer was removed by the electricity department personnel but till it was not restored. Hence he is requesting to restore power to service connection to the service No.68.
- 2) Respondents filed written submission stating that consumer had already sold the land to M/s. Amara Raja Industries and they applied for dismantlement of line and Distribution transformer, accordingly the work was carried out and Distribution transformer along with material were devoluted to stores hence there is no possibility to erect Distribution transformer.
- 3) Personal hearing was conducted on 26.11.2019. But complainant was absent in the hearing. When complainant was contacted by the staff of the forum on 13.03.2020 for informing the date of hearing i.e. 17.03.2020 over phone complainant stated that he is withdrawing the complaint . When matter was called for personal hearing on 17.03.2020

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DATE 11/06

complainant was again absent. It appears that complainant is not willing to prosecute the case on the ground that he sold away the land.

4. As complainant absent on two occasions and respondents informed that complainant had sold away the land and the purchaser applied for dismantlement of service The question of restoring the service connection does not arise at all . Hence complaint is dismissed.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

  
Member/Finance

To

The Complainant


The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

  
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11/06/2020